***IPE E-Learning Modules: The Maria Garcia Series:***

***Interprofessional Communication***

***ONLINE MODULE***

# IPE Learning Stage:  Exposure Immersion  Integration

# Overview: Designed around the *IPE Core Competencies for Interprofessional Collaboration and Practice* (2011, 2016), the ITEACH IPE e-learning modules review core concepts relating to communicating with patients, families, communities, and other health care providers in a responsible manner that supports a patient-centered, team-based approach to the maintenance of health and the treatment of disease. *Interprofessional Communication,* a one lesson module in a series of four IPE modules, addresses core concepts relating to communicating with members of a healthcare team and demonstrates strategies to improve communication among providers, their patients, and caregivers.

# Learning Objectives

# Describe examples of effective communication techniques

# Identify common breakdowns in interprofessional communication and strategies to prevent them.

# Propose collaborative behaviors to diffuse tension and resolve conflict in teams.

# Describe how personal communication behaviors can impact the functioning of the team.

# Choose effective techniques for communicating with people of different health literacy levels.

# Identify how communication tools and technology can be used to promote continuity of patient care.

# Activity Description

1. Students may access the modules for free on the CUNY Academic Commons site: <https://ipelab.commons.gc.cuny.edu/ipe-elearning-resources/>
2. Scroll down and select the Interprofessional Communication module to begin.

**NOTE**: No CUNY Commons registration is needed. At the end of the module, there is a page where you can print certificate of completion and copy of responses to open-ended questions.

The module uses exercises and an unfolding patient case study shown in a series of short video clips with interactive quiz questions and learning activities with feedback focused on the core competency of Interprofessional Communication.

**Application to Micro-credential:**

* This is one of four required online learning activities to earn recognition with an Interprofessional Collaborative Practice – Foundations digital badge. The remaining online module learning activities are Values & Ethics, Roles & Responsibilities, and Teams & Teamwork. Please complete the survey evaluation of this learning activity and upload certificate of completion (see survey link below).

# IPE Core Competencies Addressed

# 1. Interprofessional Communication

# 2. Teams & Teamwork

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**Estimated Time to Completion**: one hour.

# Evaluation:

# Your feedback on the online learning module is welcome and used for ongoing quality improvement of IPE learning activities. Please upload the certification of completion and share your feedback on the activity on the following survey: <https://forms.office.com/r/tF9pMLiuxv>

# Student Survey Instructions: (Select “Online Module” for question #6, “Interprofessional Communication” for question #7, and “None of the above” for question #8. Upload your certificate according to the instructions for section #11.)